

SOCIAL WELFARE LOSS DUE TO SECOND-BEST PRICING:  
an application to the Portuguese Telecommunications

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**ABSTRACT:** The Telecommunications industry is usually characterised by low marginal costs and significant fixed costs which are the conditions for the inefficiency of marginal cost pricing. In such cases theory postulates that optimal pricing is obtained by maximising welfare subject to a restriction of viability of the firm: the second-best pricing scheme. The possible Welfare Losses due to second-best pricing varies according to the values of marginal costs, prices and demand elasticities. In this paper we intend to analyse to what extent the second-best pricing has been achieved in the Portuguese Telecommunications firm CTT, over the period 1950-1984 as well as the magnitude of the price-cost margins and Welfare Losses created. We obtained empirical evidence of the presence of economies of scale, a Welfare Loss estimate of 1% of the Telecommunications receipts and a result that price was 40% greater than marginal cost. We concluded that price regulation and public ownership of the firm did not seriously affect social welfare over the sample period (it should be noted that it is the non-digital and fixed-wire infrastructure period). Therefore, it is important to study the impact of new digital and non-wire technologies and new services provided in the old regulatory scenery.

*Key Words:* Telecommunications; Natural Monopoly; Monopoly Welfare Loss; Second-best Pricing; Regulation.

*JEL Classification:* L96; L51; D42; D60

## 1. Introduction

Over the past decade many changes have occurred in the telecommunications industry all over the world. These changes led several authors to investigate the issue of telecommunications regulatory reform with particular emphasis on the question of why should government interfere and in what conditions. The economic literature, as surveyed by Braeutigam (1989), points out two conditions that justify regulatory intervention in an industry: the existence of a natural monopoly and an important Social Welfare Loss due to “second-best” pricing.

An industry is considered a natural monopoly if in any relevant range of the output, a single firm in the market achieves a lower unit cost of production than two or more competitors (Baumol, 1982). In such a case competition leads to an inefficient production structure, because prices are set higher and less demand is satisfied. Given its relatively small marginal costs and important positive fixed costs, significant economies of scale are present in the telecommunications industry.

If the firm must charge a uniform tariff and the net economic benefit is measured by the sum of producer plus consumer surplus, economic theory states that optimal price is achieved when the service is provided to all customers who are willing to pay at least as much as the marginal cost of production. However, in the natural monopoly case this would entail a negative level of profits. The solution to the welfare maximisation question, subject to a viability constraint, leads to the “second-best” pricing<sup>1</sup> solution. At this price level there is a “dead-weight loss” which can be measured by the sum of the variations in the consumer and producer surpluses. Willig

(1976) has studied the robustness of this measure to the underlying assumptions<sup>2</sup> and found it to be quite reliable. Notwithstanding the recent contributions of Aiginger and Pfaffermayr (1997) this has become the established method to measure the Welfare Loss of a monopoly.

It is this study's intention to analyse the extent to which this second-best pricing has been achieved in the Portuguese telecommunications industry for the period of 1950-1984. To accomplish this aim information on the largest Portuguese telecommunications enterprise is used<sup>3</sup>.

Cabral (1990) studied a related but different issue. He estimated the optimal pricing for the Portuguese telephone service, that is, the price structure that maximises an "adjusted Social Welfare" function<sup>4</sup>. Other authors like Ng and Weisser (1974), Feldestein (1972) and Schmalansee (1981) developed their work finding optimal second-best pricing schemes using a methodology similar to that Cabral adopted. The methodology used here differs from Cabral's model in several aspects. First, specifically the technology of the firm is studied by estimating a Translog cost function. Second, the usage charge is utilized instead of the two-part tariff, as in Gabel and Kennet (1993). Finally, in the Social Welfare function consumer and producer surpluses with equal weights are included, and distribution effects are not taken into account<sup>5</sup>.

The methodology adopted here follows that used by Braeutigam (1989) to decide when to regulate a natural monopoly. The paper is organised as follows: Section 2 presents the model used to estimate the price-cost margins and the Welfare Loss in the Portuguese telecommunications industry. Section 3 describes the data and estimation

procedures used. Section 4 presents the empirical results obtained. Finally, section 5 concludes with a discussion of the findings and their significance to the Portuguese Telecommunications deregulation issue.

## 2. Methodological Issues

Marginal costs, prices and elasticity of demand influence the possible Welfare Loss. As some recent studies did (Kim, 1995) this study begins by obtaining a marginal cost measure using the estimation of a Translog Cost Function, which is a very flexible function because it is obtained as a second order approximation to any cost function. The Translog Cost Function that we used has one variable for output<sup>6</sup> and three variables as inputs: capital, materials and labour and one variable for the technical progress.

Once the symmetry and homogeneity restrictions are imposed (Greene, 1997)<sup>7</sup> this function can be written as:

$$\begin{aligned} \log \frac{TC}{p_m} = & a + \sum_{i=1}^2 b_i \log \frac{p_i}{p_m} + d_1 \log t + a_1 Y^* + \\ & + \frac{1}{2} a_{11} Y^{*2} + \frac{1}{2} d_{11} (\log t)^2 + \frac{1}{2} \sum_{i=1}^2 \sum_{j=1}^2 b_{ij} \log \frac{p_i}{p_m} \log \frac{p_j}{p_m} + \\ & + \sum_{i=1}^2 c_{1i} Y^* \log \frac{p_i}{p_m} + \sum_{i=1}^2 f_{1i} \log t \log \frac{p_i}{p_m} + e_{11} Y^* \log t \end{aligned}$$

with the following share equations:

$$s_1 = b_1 + \sum_{i=1}^2 b_{1i} \log \frac{p_i}{p_m} + c_{11} Y^* + f_{11} \log t$$

$$s_2 = b_2 + \sum_{i=1}^2 b_{2i} \log \frac{p_i}{p_m} + c_{12} Y^* + f_{12} \log t$$

where  $t$  is the technical progress;  $Y^*$  is the “Box-Cox”<sup>8</sup> transformation of the output variable,  $p_i$  is the price of factor  $i$ ,  $s_i$  is the share of factor  $i$  on total costs  $TC$ , with  $i$  representing labour ( $i=1$ ), capital ( $i=2$ ) or materials ( $i=3$ ).

From the Translog function, the cost elasticity of output is derived:

$$\frac{\partial \log TC}{\partial \log Y} = Y^\lambda (a_1 + a_{11} Y^* + c_{11} \log \frac{p_1}{p_m} + c_{12} \log \frac{p_2}{p_m} + e_{11} \log t),$$

which evaluated at the “expansion point”<sup>9</sup> takes the following form:

$$\frac{\partial \log TC}{\partial \log Y} = a_1.$$

Scale economies can be calculated as the inverse of  $a_1$ , and marginal costs as,

$$MC = \frac{TC}{Y} \frac{\partial \log TC}{\partial \log Y} = a_1 \frac{TC}{Y}.$$

Finally, the Welfare Loss can be measured by the “dead-weight loss triangle” given by the equation<sup>10</sup>:

$$WL = \frac{1}{2} \varepsilon \frac{(P - MC)^2}{P} Y$$

where  $\varepsilon$  is the price elasticity of telecommunication services.

### **3. Data and Estimation Procedures.**

The methodology followed here, in relation to the Portuguese telecommunications industry, is subject to an important limitation. We know that the telecommunications system offers a wide range of services such as the connection and use of telephone lines, private circuits rental, leased lines, transmission capacity, telex, and others. However, the available Portuguese data are very poor, forcing us to use a single measure of output, namely the real service receipts.

This study opted to work with data spanning from 1950 to 1984 since after the mid-eighties digital technology was introduced in the Portuguese Telecommunications infrastructures. This technology has led to substantial changes in the cost structure of industry. Moreover, in the mid 1980s, with the advent of the information society many new products were introduced (mobile phones, fax) which could have changed demand conditions considerably.

The capital measure was built using the investment, the capital stock, the depreciation and the price of investment. The price of capital is the ratio of capital expenditures and the stock of capital. The labour variable is approximated by a measure of the number of working hours and the price of labour is the ratio of labour expenditures and the number of working hours. Materials are the material expenditures and their price is an index of the

most important materials consumed. Technical progress values are the percentage, at the local loop, of the automatic telephone stations.

The translog function and the two share equations were jointly estimated as Seemingly Unrelated Regression equations (SURE)<sup>11</sup>. To prevent the singularity of the variance-covariance matrix we deleted the materials share equation. The maximum likelihood parameter estimates obtained are the result of the iterative Zellner<sup>12</sup> efficient estimation method. This method is more efficient than OLS the greater is the correlation between the disturbance terms from different equations and the lesser is the correlation between dependent variables.

#### **4. Empirical Results**

The results for the estimation of the Translog cost function are shown in Table I. In general all parameter estimates have the expected sign and statistical tests seem to ensure that variables are statistically significant.

[ INSERT TABLE I ]

Following the methodology presented in Section II, we present in Table II some estimates based on the translog Cost function.

[ INSERT TABLE II ]

The estimated value for the scale economies at the approximation point 1.84, is very close to what Kiss *et al.* (1983) estimated for Bell Canada (1.75) and well within the range of values found by other authors for

telecommunications enterprises in the United States and Canada (1.42 to 2.28) as surveyed by Kiss *et al.* (1987).

To determine the Welfare Loss, the published price elasticities estimated by Pereira (1991) for the period 1968-1988 were used. It was assumed that these results are also valid for a longer period. The usage price elasticities selected ranged from  $-0.064$  to  $-0.1596^{13}$ . The results show a Welfare Loss ranging from 0.0972% to 0.6042%, according to the value used for the demand elasticity. This is, as Brauetigam (1989) put it, a “very tolerable” loss.

Despite the small Welfare Loss, it seems that prices are set in a way that takes into account the survival of the firm. The estimated cost margin for this period is 40.631%, close to Rohlfs's (1979) estimate of 50% for local services. The results also suggest that prices are set close to the second-best solution estimated by Cabral (1990) (price-cost of access margin of 100% and price-cost of use margin of 25%).

## **5. Conclusion**

As Seabra (1993) and others, this study found some evidence that the market for Portuguese telecommunications was a natural monopoly. Our estimates are a rough approximation to the subadditivity issue, because a single variable was used as output and the telecommunications market is greatly represented by multi-product firms. Nevertheless we can conclude that the production of telephone service with the fixed-wire technology, over this period, 1950-1984, exhibits a strong level of scale economies. And this is the sufficient condition for the existence of a single output natural monopoly.



The main issue in this paper was not the existence of a natural monopoly but the estimate of the relative magnitude of the welfare loss due to the price behaviour of the telecommunications firm studied. Thus, a positive analysis of the welfare implications of the specific regulatory environment was followed, prevailing on the Portuguese telecommunications market. The Portuguese telecommunications firm was publicly owned. A positive profit of the firm could be assumed as a substitute to government taxation<sup>14</sup>. The price-cost margin estimate obtained was not significantly different from second-best optimal estimates. The welfare loss generated seemed to be very “tolerable”.

The main result seems to be that the price regulation and the public ownership of this Portuguese telecommunications firm did not seriously affect social welfare over our sample period.

It should finally be noted that the analysis of this paper refers to the non-digital technology period and our conclusions must be indubitably associated with this. Therefore, an important task for further work is to study the impact of new digital and non-wire technologies and new services provided on the old regulatory environment.

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<sup>1</sup> These are combinations of price and quantities of the good that enable the viability of the firm and are Pareto superior to any others. This concept was initially applied by Boiteux (1956) to the problem of choosing optimal taxes subject to a constraint on tax receipts. Later on, Baumol and Bradford (1970) extended it to the problem of choosing optimal prices subject to a budget constraint.

<sup>2</sup> His methodology uses a Marshallian demand function constructed with observations on prices and quantities demanded by consumers. With this type of demand function consumer surplus is well measured if income effects are not very significant.

<sup>3</sup> Until recently phone services in Portugal were provided by three companies: Marconi, CTT, and TLP. Marconi had the monopoly for international calls outside of Europe, TLP had the market for the two major cities of Lisbon and Porto and finally CTT, the largest company, covered the rest.

<sup>4</sup> Cabral's model derived efficiency and distribution optimal conditions for the telecommunications pricing. The Social Welfare function to be optimized included distribution parameters.

<sup>5</sup> We assume that when we are analysing one market in particular, the transfer of income (utility) from consumers to producers is neutral.

<sup>6</sup> We know that the Telecommunications system offers a wide range of services: connection and use of telephone lines, private circuits rental, leased lines, transmission capacity, telex, and others. However, since data was not available, we were compelled to use a single measure of output, namely the real services receipts.

<sup>7</sup> See Greene, chapter 15 for details.

<sup>8</sup>  $Y^* = (Y^\lambda - 1)/\lambda$  if  $\lambda \neq 0$  or  $Y^* = \log Y$  if  $\lambda = 0$

<sup>9</sup> See Kiss et al (1987) pag.318 for details.

<sup>10</sup> See Morris and Hay (1991), pag 581-2.

<sup>11</sup> It consists of a series of endogenous variables which are considered as a group because they bear a close relationship to each other. There is a relationship between the share equations, their sum is equal to one. In such a case the sum of the disturbances must be zero and ordinary least-squares estimation is not proper.

<sup>12</sup> The results of the iterative Zellner's technique are maximum likelihood estimates when the variance-covariance matrix converges.

<sup>13</sup> As Gabel et al (1993) did, we assume that access charges are subsumed into the usage charges.

<sup>14</sup> As explained by Cabral (1990)

**TABLE I-Parameter estimates for the Translog Cost Function**

Parameter	Estimate	T-Statistic
CONSTANT (a)	-0,026507	-1,15951
CAPITAL (b1)	0,615483*	33,7541
LABOUR (b2)	0,281289*	17,2066
MATERIALS (b3)	0,103228*	13,9005
TECHNICAL PROGRESS (d1)	-1,05368*	-4,68522
OUTPUT (a1)	0,542776*	4,74830
BOX COX (lam)	0,00500375	0,024265
OUTPUT <sup>2</sup> (a11)	0,618387	1,07128
CAPITAL-LABOUR (b12)	-0,055008*	-3,12451
CAPITAL-MATERIALS (b13)	-0,029219*	-2,81316
LABOUR-MATERIALS (b23)	-0,048431	-1,56420
CAPITAL <sup>2</sup> (b11)	0,084227*	4,41859
LABOUR <sup>2</sup> (b22)	0,10344*	3,52764
MATERIALS <sup>2</sup> (b33)	0,07765	2,07277
TECHNICAL-PROGRESS <sup>2</sup> (d11)	-0,649139	-0,520401
OUTPUT-CAPITAL (c11)	0,120246*	2,1748
OUTPUT-LABOUR (c12)	-0,129912*	-2,50505
OUTPUT-MATERIALS (c13)	0,00966575	0,47654
TECHNICAL-PROGRESS-OUTPUT (e11)	-0,434802	-0,534498
TECHNICAL-PROGRESS-CAPITAL (f11)	-0,146528	-1,64083
TECHNICAL-PROGRESS-LABOUR (f12)	0,104301	1,24399
TECHNICAL-PROGRESS-MATERIALS	0,042227	1,07297

Source: Internal CTT collected data; n=35; Significance at a 5% level is indicated by \*

**TABLE II: Elasticities Estimates**

Elasticities	Estimate	T-Statistic
Cost of output	0,542776	4,7483
Scale	1,84238	